[redacted]

-- Name --
Eric Boileau

-- Do you reside in the impacted service area? --
Yes

-- Comments --
Dear Ontario Energy Board Commissioners,

I am a Hydro One residential customer living in Orléans, Ontario, and I am writing to oppose the proposed rate increases for 2028 through 2032.

I find it increasingly difficult to understand how Hydro One can continue seeking higher rates while residential customers are expected to absorb the additional costs year after year. Electricity is not an optional expense, and unlike most other services, I cannot shop around for another provider when I disagree with the price.

Hydro One is proposing approximately $37 billion in spending over the coming years. Before approving anything close to that amount, I believe the OEB should be asking some serious questions about what is actually necessary, what can be postponed, and what Hydro One is doing internally to control its costs.

I am particularly concerned about how these increases will affect existing residential customers. Why should households be expected to pay more to support infrastructure expansion driven by future development and increased electricity demand? Those costs should be carefully examined to ensure they are being assigned fairly rather than simply passed along to existing customers.

There is also the question of fairness between residential rate classes. The application indicates that urban-density customers could face substantially higher increases than customers in other classifications. I would like to understand why these differences are justified and whether the proposed rates fairly reflect the costs of serving each group.

Most importantly, I do not believe customers should be asked to accept five years of increases without much clearer evidence that Hydro One has exhausted reasonable opportunities to reduce its spending and improve efficiency.

I am not opposed to maintaining our electrical infrastructure. I am opposed to the assumption that residential customers should continuously absorb higher costs without sufficient accountability.

I am asking the Ontario Energy Board to reject the proposed increases as submitted and require Hydro One to demonstrate why these expenditures are necessary, why less expensive alternatives are not available, and what concrete steps it has taken to keep rates affordable.

Thank you for considering my comments. Please include this letter in the public record for proceeding EB-2026-0164.

Sincerely,

Eric Boileau
Orléans, Ontario

-- Was AI used for the letter of comment? --
No