[redacted]

LETTER OF COMMENT

Comments:
EB-2026-0164 — Formal Opposition to Hydro One's Proposed 2028–2032 Electricity Rate Increases Dear Members of the Ontario Energy Board, I am a residential Hydro One customer in Ontario, and I am submitting this letter to formally oppose the proposed 2028–2032 electricity rate increases under application EB-2026-0164. I recognize that maintaining a safe and reliable electricity system requires ongoing investment. However, I do not believe that residential customers should be expected to accept a five-year plan for increased electricity charges without rigorous examination of the necessity, efficiency and affordability of the proposed expenditures. Hydro One's approximately $37 billion investment plan, including operating and maintenance expenditures, represents a substantial financial commitment. Before approving additional costs for consumers, I believe the OEB should require clear evidence demonstrating that the proposed spending is necessary, appropriately prioritized and represents the most economical approach available. I request that the OEB specifically examine the following: 1.Cost efficiency and financial accountability. Hydro One should demonstrate what measures it has implemented to control operating expenses, administrative costs, procurement expenditures and capital-project overruns. 2. Independent evaluation of investment requirements. Proposed expenditures should be assessed to distinguish essential infrastructure maintenance and reliability investments from projects that could reasonably be postponed, redesigned or delivered at a lower cost. 3.Protection of residential customers. The cumulative financial impact of the proposed changes must be considered, particularly for customers who have limited alternatives to receiving electricity through Hydro One. 4. Rural customer protection. The OEB should examine whether existing rate protection programs adequately protect rural residential customers from the proposed increases, particularly transmission-related charges. 5.Transparency of the five-year financial impact. Hydro One should provide clear cumulative bill comparisons for all residential customer classes, distinguishing between actual distribution costs, transmission costs, government-funded subsidies and the amounts customers will ultimately pay. 6. Demonstrated service improvements. Additional approved revenue should be accompanied by transparent and measurable commitments regarding system reliability, outage frequency, restoration times and operational efficiency. I respectfully request that the OEB reject the proposed rate increases in their current form unless Hydro One provides sufficient justification for the requested expenditures and demonstrates that reasonable cost-reduction alternatives have been exhausted. If increases are ultimately determined to be necessary, I request that they be limited to amounts supported by independently scrutinized evidence, with appropriate protections for residential customers. I ask that this letter be entered into the official record of proceeding EB-

2026-0164 and considered by the Commissioners before a final decision is issued. Sincerely,
A concerned Hydro One residential customer

Name: RODION GUROV

Do you reside in the impacted service area?: Yes

Was AI used for the letter of comment?: No