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DELIVERED VIA E-MAIL

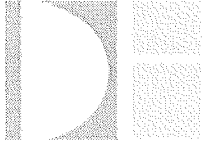
Ms. Kirsten Walli
Board Secretary
Ontario Energy Board
27th Floor, P.O. Box 2319
2300 Yonge Street
Toronto, Ontario
M4P 1E4

Dear Ms. Walli:

**Re: Accenture Business Services for Utilities Inc. ("ABS", formerly CustomerWorks Inc.) and Enbridge Gas Distribution Inc. ("EGD")
Board File No. EB-2006-0034**

We act on behalf of ABS, an intervenor in the above proceeding.

1. ABS is part of Accenture which is a global management, consulting and business process outsourcing organization. ABS provides full-service customer management solutions for more than 6 million end use customers of a number of Canadian and North American utilities, municipalities and retail energy companies. Accenture has contracts with clients located in Alberta, Ontario, British Columbia, New Brunswick, as well as a number of states in the United States. This full service meter to cash operation includes customer contact, billing, meter reading services, credit and collections, and payment processing.
2. Prior to August 2002, CustomerWorks Limited Partnership ("CWLP") provided customer care services ("Services") to EGD pursuant to a client services agreement dated January 1, 2002 (the "Agreement");
3. On August 1, 2002 the provision of Services pursuant to the Agreement was subcontracted to 3985806 Canada Inc. which is now ABS;
4. Neither ABS nor any other Accenture entity is affiliated with or related to any party named in these proceedings. They are independent third parties;



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5. Accenture operates in a highly competitive environment with regard to customer care outsourcing in the North American marketplace. All aspects of Accenture's business including deal and pricing structures contain highly confidential and competitive information. Accenture will suffer serious, irreparable commercial harm if this information is made public;
6. ABS seeks to ensure that its business interests are not prejudiced by reason of the disclosure of ABS or Accenture's confidential business affairs;
7. We understand that EGD has received interrogatories from intervenors seeking production of, among other things, the Program Agreement (the "Confidential Information");
8. The Confidential Information was part of the information which was held by the Board in prior hearings to be confidential and not otherwise produceable in the public record.

ABS also understands that EGD, among others, is involved in an RFP process with respect to the provision of customer care services. Such process is intended to be open, impartial, and competitive. The production of Confidential Information on the public record could taint that process.

ABS supports EGD's confidentiality request. ABS has had the benefit of reviewing CWLP's letter of today's date and also supports the submissions set out therein.

ABS respectfully submits that if the Board, in response to the interrogatories is considering disclosing the Confidential Information (or any other information previously deemed by the Board to be confidential) that ABS be given an opportunity to be heard. Specifically, ABS seeks an opportunity to make a motion, supported by evidence, if so advised, for an Order prohibiting the disclosure of such confidential information.

We would be obliged if you would confirm that the Board will not release any Confidential Information (or any other information previously deemed by the Board to be confidential) without notice to us and without giving ABS an opportunity to respond.



Sincerely,

DAVIES HOWE PARTNERS

Davies
Howe
Partners

A handwritten signature in black ink, appearing to read 'Robert J. Howe', with a long horizontal flourish extending to the right.

Robert J. Howe

RJH:shs

c: Ms. Margaret Sims, Counsel for CWLP
Ms. David Stevens and Fred Cass, Counsel for EGDI
Mr. Michael Miller, Counsel for OEB
All Interested Parties (via e-mail)