

December 18, 2008

Ontario Energy Board 2300 Yonge Street Suite 2700 Toronto, Ontario M4P 1F4

Attention: Ms. Kirsten Walli, Board Secretary

Dear Ms. Walli:

**Re:** EB-2008-0220 - Corrections to Evidence and Interrogatory Responses

On December 17, 2008 Union filed responses to interrogatories in EB-2008-0220. Union's evidence and two interrogatory responses require correction.

The second table in Exhibit 5.1b) incorrectly identifies the 2008 capital investment as \$92,000. The correct capital investment for 2008 is \$592,000. The corrected Exhibit B5.1 is attached. The IFRS Z factor costs were correctly captured in the pre-filed evidence.

The 2007 actual throughput data used in the Average Use adjustment calculations was incorrect in Union's pre-filed evidence and interrogatory response Exhibit 5.2. The corrected Exhibit B5.2 is attached.

In addition, Union has attached a corrected Working Papers Schedule 10 Calculation of 2009 Average Use Adjustment. The corrections result in a rate increase of approximately \$500,000 to the General Service rate classes (M1, M2, Rate 01 and Rate 10). For the average residential customer consuming 2,600 m3 per year, the bill impact of this correction is approximately \$0.23 per year.

Union will file a draft rate order following the Board's Decision which will incorporate the corrected AU calculation and the Board's December 10, 2008 Tax Decision.

Yours truly,

[original signed by]

Chris Ripley Manager, Regulatory Applications

cc: EB-2007-0606 Intervenors

M. Penny (Torys)

P. O. Box 2001, 50 Keil Drive North, Chatham, ON, N7M 5M1 <u>www.uniongas.com</u> Union Gas Limited

# UNION GAS LIMITED

# Answer to Interrogatory from The London Property Management Association ("LPMA")

Ref: Exhibit A, Tab 1, pages 4-10

# Question:

- a) Please provide a breakdown of the capital investment figures shown in Table 1 for each year 2008 through 2012 showing the amount and nature of the investment including, but not limited to, the asset category and the CCA class to which the investment will be booked.
- b) Please provide a breakdown of the depreciation expense for each year shown in Table 1 for each of the asset categories requested in part (a) above. Please also provide the Board approved depreciation rate used to calculate each component of the overall depreciation expense, along with all calculations used.
- c) Please provide all the calculations and assumptions used to calculate the interest cost shown in Table 1 for each year shown, including the derivation of the interest rate used. If applicable, please provide the Board approved rates used. Please also show the calculation and assumptions used to determine the rate base amount that needs to be financed for each of the years.
- d) Please provide a detailed breakdown of the O&M costs for each year shown in Table 1.
- e) Please explain why none of the O&M costs shown in Table 1 are capitalized.
- f) What evidence does Union have that "corporations carrying on business internationally likely already comply with the new international standards and will not incur conversion costs." (page 8)?
- g) Is there any impact on Union related to IFRS reporting related to the EB-2008-0034 application that transfers ownership of Union to a limited partnership?
- h) How are the costs being shared between Union and the other groups within Spectra Energy related to shared resources and information? Are any of these costs included in Table 1? If so, please provide a breakout of these shared costs that are included in Table 1.
- i) Please provide the assumptions and calculations used to calculate the taxes for each year in 2008 through 2012 shown in Table 2.

- j) Please explain why Union is proposing to recover costs in 2011 and 2012 through an adjustment to the Z factor when, according to Table 1, the costs for 2011 and 2012 would not meet the materiality threshold for a Z factor event.
- k) Please provide an update to the first column in Table 1 for 2008, showing the year-to-date costs incurred and the projected year-end costs. Please explain any variances from the 2008 figures provided in Table 1.
- l) Please provide all the assumptions and calculations used to calculate the reduction in the revenue requirement related to taxes, including the calculation of CCA deductions for each year shown in Table 2.
- m) The evidence at page 9 indicates that Union is proposing to make the Z factor adjustments provided in Table 2 annually over the IR term starting in 2009. However, the table only shows Z factor adjustments beginning in 2010. Please reconcile.
- n) Are there any cost reductions or eliminations associated with the systems that are going to be replaced by the new software (O&M and/or capital investments)? Please explain.
- o) Union indicates that it wants to recover the costs shown for 2009, 2010, 2011 and 2012 in Table 2, but not the amount of \$868 shown for 2008. Please explain. Please also explain why the 2011 and 2012 costs would be recoverable when the pre-tax figures shown in Table 1 are below the \$1.5 million materiality threshold.
- p) Union indicates at page 7 that the change in accounting standards is beyond management control. However the criteria for determining whether an event qualifies for a Z factor is that the cost must be beyond the control of the utility's management. Please explain how the costs, and the timing of those costs, are beyond the control of management.
- q) How does Union propose to treat any variance between the actual IFRS conversion revenue requirement in 2009 through 2012 as compared to the forecasted figures shown in Table 2?

# Response:

a) The capital expenditures shown at Exhibit A, Table 1 are related to changes and enhancements to the Company's accounting system (SAP). These changes are required to enable the Company to report both OEB regulatory requirements and under IFRS. These are software costs and are subject to CCA class 11.

b) The following table provides the CCA and depreciation rates for each year of depreciation.

Year	CCA	Depreciation
ı caı	CCA	Depreciation
1	50.0%	12.5%
2	50.0%	25.0%
3		25.0%
4		25.0%
5		12.5%
	100%	100.0%

The following table is a schedule of depreciation using the rates noted in the table above:

(\$000's)

	Year of Investment	2008	2009	2010	Total
	Capital Investment → _	\$592	\$1,334	\$263	\$2,189
	2008	74			74
on	2009	148	167		315
iati	2010	148	333	33	514
io.	2011	148	334	65	547
ebi	2012	74	333	66	473
f d	2013		167	66	233
Year of depreciation	2014			33	33
Yea	2015				
		\$592	\$1,334	\$263	\$2,189

c) The interest rate used in Exhibit A, Table 1 is consistent with the 4.706% rate used in the Board Approved weighted average cost of capital calculation.

## (\$000's)

Capital Investment	2008	2009	2010	2011	2012
Opening balance	***	592	1,926	2,189	2,189
Additions	592	1,334	263		_
Closing balance	592	1,926	2,189	2,189	2,189
Accumulated					
depreciation	74	389	903	1,450	1,924
NBV	518	1,537	1,286	739	265
Rate base (average)	259	1,028	1,412	1,012	502
Interest rate	4.71%	4.71%	4.71%	4.71%	4.71%
Interest expense	\$12	\$ 48	\$ 66	\$48	\$24

d) The following table provides a detailed breakdown of the O&M costs for each year, by major cost type.

(\$000's)

O&M Costs	2008	2009	2010	2011	2012	Total
Consulting	\$768	\$441	\$394	\$35	-	\$1,638
Additional staff	48	205	416	51	-	720
Project management	53	163	79	**	-	295
Administrative costs	13	40	40	10	_	103
Audit fees	-	299	~	••		299
	\$882	\$1,148	\$929	\$96	-	\$3,055

- e) The O&M costs shown at Exhibit A, Table 1 are not capitalized because they do not meet the CICA or OEB guidelines for capitalization. To be capitalized the costs would need to embody a future benefit that involves a capacity to contribute directly or indirectly to future net cash flows (CICA 1000.30).
- f) IFRS is an international accounting standard recognized in over 100 countries<sup>1</sup>. Corporations in Canada that operate internationally are likely already *reporting* under IFRS and would have systems, policies and procedures that are IFRS compliant. If they

<sup>&</sup>lt;sup>1</sup> IFRS Conversions: What CFOs Need to Know and Do (page 3). www.cica.ca

are already IFRS compliant, there is no need for those companies to convert.

- g) There is no impact on Union related to IFRS reporting related to the EB-2008-0304 application.
- h) The cost of resources and information shared between Union and the other groups within Spectra Energy are shared equally between Union Gas and Westcoast, the two Spectra publicly accountable enterprises in Canada. A summary of these costs that are included on line 5 of Exhibit A, Table 1 are as follows:

			(\$	000's)					
				2008	2009	2010	2011	2012	
1	Consultant		\$	8.8	118.8	-	-	-	
2	Project management		\$	106.7	325.2	157.5	***	***	
3	Total Shared Costs	Lines 1 + 2	\$	115.5	444.0	157.5	NA.		
4	Union's Share (50%) included in line 5 of	Line 3 x 50%							
	table 1		\$	57.8	\$222.0	\$78.8		100°- 07 "7700000-03 AUTOMO	
i)			(\$	000's)					
		***************************************			2008	2009	2010	2011	2012
1	Revenue Requirement	Table 2, lin	e 6		\$868	\$1,239	\$1,440	\$919	\$712
2	O&M	Table 2, lin			882	1,148	929	96	0
3	Depreciation	Table 2, lin			74	315	514	547	473
4	Interest	Table 2, lin			12	48	66	48	24
5		line 2 + line	3 +	line 4	968	1,511	1,509	691	497
6	Income before taxes	line 1 - line	5		(100)	(272)	(69)	228	215
7	add depreciation	line 3			74	315	514	547	473
8	deduct CCA	See Exhibit	5.1a	a) and b	)* (296)	(963)	(799)	(132)	0
9	Taxable Income	line 6 + line	7+	line 8	(322)	(920)	(353)	644	688
10	tax rate				34%	33%	32%	31%	29%
		1' 0 1'	10		(100)	(204)		400	• • • •

(108)

(304)

(113)

196

200

line 9 x line 10

Question: December 1, 2008 Answer: December 17, 2008 Docket: EB-2008-0220

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- \* Amounts by year are calculated based on the following formula: (previous year's capital investment x 50%) + (current year's capital investment x 50%)
- j) Please see response at Exhibit B2.1 c).
- k) Update to Column 1 (2008) from Exhibit A, Table 1

Capital Investment	932
Depreciation Interest Total	74 12 86
O&M	907
Annual Cost	994

The variances in costs are related to the timing of actual expenditures relative to the project plan.

- 1) Please see response to i) above.
- m) The Z factor adjustments at Exhibit A, Table 2 show the increase (or decrease) in the IFRS conversion revenue requirement from the previous year. Each year's adjustment is added to or deducted from the previous year's revenue requirement so that Union is able to recover the amounts labelled "Total" on line 6 of Exhibit A, Table 2.
- n) There will not be a reduction to O&M or capital costs due to the new software. The new software is to add functionality to the accounting system required to comply with the new IFRS requirements; it is not intended to increase efficiency of work currently being performed.
- o) Union is not proposing to recover the costs associated with 2008 by adjusting 2009 rates because the 2008 costs were not known at the time the 2008 rate order was processed. Please see response to Exhibit B2.1 c).
- p) The requirement by the Canadian Accounting Standards Board ("AcSB") that all publicly accountable enterprises adopt IFRS in place of Canadian GAAP for interim and annual reporting purposes for fiscal years beginning on or after January 1, 2011 is the precipitating event. The incurrence of the costs and timing of the costs related are a natural consequence of the requirement imposed by the AcSB and thus, are beyond the control of the company's management.

q) Variances between the estimated cost of conversion included in rates and the actual cost of conversion will be managed by the company.

#### UNION GAS LIMITED

# Answer to Interrogatory from The London Property Management Association ("LPMA")

# Ref: Exhibit A, Tab 1, page 12

## **Question:**

- a) Please provide the 2005 through 2007 data used to calculate the AU adjustments of -0.3% for rates M1 and M2, -0.7% for rate 01 and +1.8% for rate 10.
- b) Are the reductions calculated by Union and noted above in (a) based on a starting point of the 2008 average use estimate from the EB-2007-0606 Settlement Agreement dated January 3, 2008 or from Union's most recent forecast of normalized average use for 2008? Please provide the 2008 base to which the changes are to be applied and specify their source.
- c) Please provide the 2004 through 2006 data used to calculate the AU declines applied in 2008 of 1.7% for Rates M1 and M2, 2.4% for Rate 01 and 1.8% for Rate 10, as specified in Section 4.1 of the EB-2007-0606 Settlement Agreement dated January 3, 2008.
- d) Please confirm that the AU factor is based on normalized actual figures that reflect the 55/45 blended weather method updated annually.

## **Response:**

- a) Tables 1-5 attached, provide the data used to calculate the AU adjustments for Rate M1, Rate M2, Rate 01, and Rate 10. Tables 1-4 provide the number of customers and show the build-up of DSM adjusted annual volumes. Table 5, Column P, shows the calculation of the AU factor under the heading "3 Yr. M.A." (3 year Moving Average). The 2009 annual delivery rate adjustment incorporates AU factors based on annual percent changes observed for the period 2005 to 2007.
- b) The reductions calculated by Union are based on a starting point of the 2008 Average Use estimate from the EB-2007-0606 Settlement Agreement dated January 3, 2008. The 2008 base reflects the final volumes used to set 2008 final rates which appear at EB-2007-0606, Rate Order, Working Papers, Schedule 4, Column (x).
- c) Please see response to a) above.
- d) Confirmed.

TABLE 1: TOTAL NUMBER OF BILLED CUSTOMERS

gammary         Application           892,780         894,959         896,817         897,509           915,414         916,492         917,952         919,550           936,960         938,271         939,841         941,096           956,680         957,734         959,146         960,782           973,383         975,413         976,592         977,620           Union North         Rate 01 Billed Customers         April           January         February         March         April           278,010         278,263         278,514         278,767		901	, in pr	Amenet	Sentember	October	November	December	Total
552 446 92 14	900,036	900,115	901,329	901,636	902,814	905,964	909,446	911,356	10.814,761
41 92 14 14		921.211	923,281	923,984	926,056	927,491	931,700	935,557	11.080,228
92 92 14		941,386	942,736	943,515	946,531	947,839	952,192	956,004	11.328.423
92		961,514	962,873	962,851	965.386	965.966	969,500	972,180	11,556,608
4		978,712	980,023	980,828	982.235	982,606	986.180	989,531	11,762.905
March 278,514									
278,514	•	June	July	August	September	October	November	December	Total
		278,695	278,790	278,720	278,529	279,318	280.058	280.373	3,346,974
281,648	282,117	282,219	282,599	282,478	282,552	283,137	284,280	285,201	3,391,167
		285,543	285,937	285.944	286,187	286,871	287,925	288,801	3,434,746
288,953		289,417	289,912	289,761	290,156	290,765	291,584	292,070	3,478,706
292,659		293,452	294,131	294,516	294,788	295,149	296,241	296,979	3.529,101
Union North Rate 10 Billed Customers including CIA Rate 10	Rate 10								
February March April	Mav	June	July	August	September	October	November	December	Total
2,864 2,875 2,858	2,851	2,846	2,763	2,833	2.838	2,843	2,853	2.842	34,124
2,878 2,869 2,895	5 2,883	2,886	2,871	2.871	2,873	2,878	2.903	2,914	34,612
2,923 2,932 2,941	3,012	3,065	3,085	3,073	3,057	3,069	3,102	3,114	36,297
3,142 3,139 3,155	3,161	3,141	3,138	3,116	3,127	3,126	3,125	3,137	37,645
3,140 3,140 3,150	3,133	2.978	2,332	2,321	2,319	2,321	2,326	2,326	32,639

TABLE 2: TOTAL THROUGHPUT VOLUMES:  $10^9\ m^3$  Before the adjustment for the cummulative DSM Programme volume impacts

Σ	Total	0.480,000,4	3.975,937.4	3.991.102.9	4,040,627.1	4,100,0051.1		Total	941.860.3	909,787.1	903,118.9	894,897.1	911,457.8			Total	387,730.2	380,251,4	389,893.2	393,816.3	371,963.1
Γ	December	0.086.6.10	601.002.3	600,939.5	622,841.4	617,711.5		December	141,785.2	138.694.6	139,783.9	136.814.3	143,173.1			December	51.104.6	52,537.7	55.588.2	53,516.3	46,224.1
ጃ	November	410,309,0	393,752.5	397,711.9	425,868.1	379,026.7		November	97,638.9	91.769.3	89,853.2	99,568.4	01,858.0			November	42,806.9	39,383.6	40.209.4	42,531.3	34,206.6
eres com	October	7.076.642	228,105.6	238.720.2	247,484.0	248,188.1		October	57,009.1	49,574.2	51,406.1	53,199.5	52,473.5			October	28.681.4	26.550.0	27,659.8	30.883.4	24.826.8
<del></del>	September	0.000,671	138.821.4	127,731.3	118,797.8	121,432.1		September	29,385.2	32,402.3	26.899.1	24,233.0	26,629.4			September	13,720.4	15,368.0	12,519.5	13,228.8	11,965.1
I	August	0.000,101	102.620.4	95,205.0	92.790.1	94.905.8		August	17.598.7	18,303.4	16,674.3	15,715.6	16,587.0			August	11.858.8	13,232.5	11.872.0	11,179,1	10,884.3
Ö	July	101.920.1	95,617.7	88,551.9	100,437.7	99,592.6		July	19,755.1	21.667.6	16,580.9	18,168.0	17,946.4			July	11,770.8	13,411.3	11,058.7	12,140.9	10,894.0
<u>I</u>	June	94.320.3	79.867.7	92.562.2	91,662.0	97.127.8		June	18,110.1	16,571.9	18,875.1	17,230.4	17,802.6			June	14,262.0	16,997.9	12,868.8	12,019.9	12,183.0
ĽĽ	May	0.999.0	174.979.9	176,305.7	172,360.1	209,791.3		May	43,028.7	39,919.5	38,817.3	37,669.1	41,283.3								20.905.3
Q	April	0.670,000	337,576.6	332,044,4	331,286.9	363,433.3		April	72,789.8	70,855.0	71,633.7	70.974.7	77.175.3		CIA Rate 10	April	30,298.0	26,586.0	30,921.6	31,093.1	31,885.7
<b>G</b> Customers	March	527.738.5	505,991.1	520,861.9	534,055.6	569,644.4	ners	March	119,622.2	115,848.4	115,600.8	114,426.4	122,329,4		ners including	March	48,373.9	45,708.7	47,999.4	50,762.7	53,095.0
<b>B</b> C Stomers	February	0.050,210	624,629.2	616.048.7	612.199.0	610,406.9	01 Billed Custor	February	144,500.3	144,830.9	145,025.7	136,851.6	135.725.3		10 Billed Custor	February	53,263.1	56,699.3	55.769.0	54,811.0	52,075.5
Union South Only Rate M2 Billed Customers	January	0.242.0	692,973.0	704,420.3	690,844.3	688,790.5	Union North Rate 01 Billed Customers	January	180.637.2	169,350.1	171,968.9	170,045.9	168,474.5		Jnion North Rate	January	61,265.1	56,029.0	63,184.0	61,612.9	7 62.817.6 52,075.5 53,095.0 31,885.7
Row Column	Year	2002	2004	2005	2006	2007	_	Year	2003	2004	2005	2006	2007		_	Year	2003	2004	2005	2006	2007
Row	ų		7	<b></b>	4	'n			•	+	<b>~</b>	Ó	2	6 1 :			=	17	2	7	15

TABLE 3: DSM PROGRAMME VOLUMES: 103 m3

Z Z	Rate 10	0.080,1	2,583.0	2,791.0	2,073.0	5,352.0			6,813.0	8,644.5	11,331.5	13,763.5	17,476.0	es as %	ımes (1)	Rate 10	2.2%	2.9%	3.7%	4.8%	4.8%
J Audited DSM Volumes	Rate 01	5,788.0	1,795.0	2,699.0	6,744.2	2,383.0			21,711.0	25,502.5	27,749.5	32,471.1	37,034.7	Cummulative DSM Volumes as %	of Actual Throughput Volumes (1)	Rate 01 Ra	2.3%	2.8%	3.1%	4.0%	4.2%
I Audite	Rate M2	16,324.0	16,647.0	16,626.0	30,933.0	16,053.0			86,025.0	102,510.5	119,147.0	142,926.5	166,419.5	Cummulativ	of Actual Th	Rate M2 R	2.1%	2.6%	3.0%	3.9%	4.2%
x	Total	23,192.0	21,025.0	22,116.0	39,750.2	23,788.0			114,549.0	136,657.5	158,228.0	189,161.1	220,930.2			in the state of th	ı				
G	10 Ind			621.0	0.009	3,997.0			1	1	310.5	921.0	3,219.5		e 1998	Rate 10	6,813.0	8,644.5	11,331.5	13,763.5	17,476.0
(r	10 Comm	1,080.0	2,583.0	2,170.0	1,473.0	1,355.0			6,813.0	8,644.5	11,021.0	12,842.5	14,256.5		Cummulative DSM Vol. since 1998	Rate 01 R	21.711.0	25,502.5	27,749.5	32,471.1	37,034.7
<b>ය</b>	01 Comm	549.0	674.0	1,340.0	4,522.2	1,440.0			3,674.5	4,286.0	5,293.0	8,224.1	11,205.2		Jummulative I	Rate M2	86,025.0	102,510.5	119,147.0	142,926.5	166,419.5
Q	M2 Ind			1,262.0	1,638.0	732.0				ŧ	631.0	2,081.0	3,266.0		•						
°,	M2 Comm	9,104.0	12,743.0	11,661.0	19,101.0	10,659.0			39,106.0	50,029.5	62,231.5	77,612.5	92,492.5		10³ m³	Rate 10	310,631.0	298,001.5	302,609.5	284,111.3	366,635.1
Column A B Audited DSM Programme Annual Volumes	R01 (Res)	5,259.0	1,121.0	1,359.0	2,222.0	943.0	s since 1998	rule	18,036.5	21,216.5	22,456.5	24,247.0	25,829.5		Actual Throughput Vol. 103 m3	Rate 01 R	957,204.3	919,355.0	885,594.6	803,723.3	891,295.8
A I Programme A	M2 (Res)	0.077.	3,904.0	3,703.0	10,194.0	4,662.0	Cummulative DSM Volumes since 1998	Post application of the 50:50 rule	46,919.0	52,481.0	56,284.5	63,233.0	70,661.0		Actual Th	Rate M2 R	4,164,390.9	3.942,356.2	4,027,678.7	3,672,938.7	3,999,325.2
Row Column Audited DSM	Year	2002	2004	2005	2006	2007	Cummulative	Post application								낌					2007
Row		- 1 - 1	c,	•	•	ø	ń.		•	۳	<b>∞</b>	•	<u>.</u>				⊒	얼	13	₹	15

note (1) These percentages are applied to the reported weather normalized throughput volumes to adjust for the audited DSM programmes volume impacts

TABLE 4: TOTAL THROUGHPUT VOLUMES:  $10^9~m^3$  After the adjustment for the cummulative DSM Programme volume impacts since 1998

Z						****														
X	Total	4,133,748.3	4.079.321.1	4,109,168.0	4,197,861.6	4.270,062.0		Total	963,223.3	935.024.2	931,417.5	931.051.7	949,330.2		Total	396.234.2	301,281.8	404,493.1	412,894.4	389,693.0
-J	December	626.255.5	616.629.8	618,716.5	647,078.3	643,415.6		December	145,001.1	142.541.9	144,163.9	142.341 S	149,122.2		December	52,225.5	54.061.7	57.669.7	56.108.8	48,427,4
¥	November	418,846.7	403,991.0	0.774,04	442,440.1	394,798.8		November	99,853.5	94,315.0	92,668.7	103.591.1	95.674.8		November	43,745.7	40.526.1	41.715.1	44,591.7	35.837.1
~	October	248.914.0	234,036.9	245.782.0	257,114.5	258.515.7		October	58.302.1	50,949.4	53,016.8	55,348.8	54,653.9		October	29.310.5	27.320.1	28,695.5	32.379.5	26,010.2
, mari	September	131,721.5	142,431.1	131.509.9	123,420.7	126,485.2		September	30,051.7	33,301.1	27.741.9	25,212.0	27,735.9		September	14.021.3	15.813.8	12,988.3	13.869.6	12.535.4
#	August	103,091,5	105.288.8	98.021.4	96,400.9	98.855.1		August	17,997.9	18,811.2	17,196.7	16,350.5	17,276.2		August	12,118.9	13,616.4	12.316.6	11.720.6	11,403.1
5	July	103.929.6	98.104.0	91.171.4	104,346.1	103,736.8		July	20.203.1	22.268.6	17.100.5	18,902.0	18,692.1		July	12.028.9	13,800.3	11,472.8	12.729.0	11,413.3
in:	June	94,233.7	81,944.4	95,300.4	95.228.9	101,169.5		June	18.520.8	17.031.6	19,466.6	17.926.5	18.542.3		June	14.574.8	17,491.0	13,350.7	12,602.2	12,763.7
<b>L</b>	May	171,163.2	179,529.8	181,521.2	179,067.2	218,521.1		May	44,004.7	41.026.8	40.033.6	39,191.0	42,998.7							21.901.8
<b>C</b>	April	343,582.9	346,354.3	341,867.0	344,178.4	378.556.5		April	74,440.8	72,820.4	73,878.3	73,842.2	80,382.1	CIA Rate 10	April	30,962.5	27,357.2	32,079.5	32,599.4	33,405.6
C Customers	March	538,639.9	519,148.0	536,270.1	554.837.5	593.348.3	mers	March	122,335.4	119,062.0	119,223.0	119,049.4	127,412.4	mers including	March	49,434.8	47,034.6	49,796.8	53,221.8	55,625.8
C Note of the Control	February	625,291.4	640,871.0	634,272.7	636,021.8	635.807.1	Union North Rate 01 Billed Customers	February	147.777.8	148.848.4	149,570.0	142,380.5	141.364.9	Union North Rate 10 Billed Customers including CIA Rate 10	February	54,431.3	58.344.0	57,857,4	57,466.3	54,557.7
A tion South Only	January	728,078.3	710,992.0	725,258.5	717.727.4	717.452.4	nion North Rate	January	184.734.4	174,047.8	177.357.4	176,915.9	175.474.8	nion North Rate	January	62.608.8	57.654.3	65.550.0	64,597.7	65,811.9
Row Column - A Union Sout	Year	2003	2004	2005	2006	2007	5	Year	2003	2004	2005	2006	2007	5		2003		2005		2007
Row		. <del>-</del>	61	m	4	w			9		<b>00</b>	•	9			=	2	13	4	22

TABLE 5: Weather Normalized Average Consumption: m' per customer After the adjustment for the cummulative DSM Programme volume impacts since 1998

	d.		3 Yr. M.A.				- 12 m	10 Sec.		3 Yr. M.A.				-2.4%	°.80°		3 Yr. M.A.				-1.8%	9.00
					g.							* 5	197	j.	==				9,	200	, c	0.1
	0		% Спанде			1.5%				% Change					E, S <sup>6</sup> ,		% Change			~0.00°c		
	z		Change		-109	70.	7	7		Change		4-	-\$6	<del>-</del> <del>-</del> <u>+</u>	 		Change		-3,425	.789	-3.137	8.903
	M		Total	165.4	4.421	4,354	4,361	4,359		Total	3,453	3,309	3,253	3.212	3,230		Total	138,938	135,513	134,725	131,588	140,491
	Г		Ď			647				December		500					December	18,376	18.552	18.520	17,886	20.820
	¥		November	107	757	430	456	00+		November	357	332	322	355	323		November	15,333	13,960	13,448	14,269	15,407
	,		October	275	252	259	266	263		October	209	180	185	061	185		October	10,310	9,493	9.350	10,358	11.206
	_		September	9+1	154	139	128	129		September	108	811	7.6	87	<del>†</del> 6		September	1,941	5,504	4,249	4,435	5,406
,	I					701				August	65	67	00	56	50		August	4.278	4.743	4.008	3,761	4,913
	U		July.	115	100	46	108	106		July		7.9					July	4,354	4.807	3,719	4.056	4,894
1	í.		June	105	68	101	66	103		June	99	09	80	62	63		June	5,121	0.001	4,356	4.012	4.286
	<b>B</b>		May	061	195	193	186	223		May	158	145	140	135	147	01	May	7,286	6,334	6,972	6,640	166.9
	Q		April	383	377	363	358	387		April	267	258	259	255	274	ling CIA Rate	April	10,834	9,450	10,908	10,333	10,605
	Ú	lled Customers	March	100	366	571	578	809	Isfomers	March	439	423	418	± 5 ± 5	435	istomers inclu	March	17,195	16,394	16,984	16,955	17,715
	8	lly Rate M2 Bi	February	669	669	676	664	652	te 01 Billed C	February	531	529	524	463	483	te 10 Billed C	February	19,005		19,794		
	Row Column A B C	Inion South On		816	777	774	750	737	Union North Rate 01 Billed Customers	January	199	618	621	613	100	Juion North Rate 10 Billed Customers including CIA Rate 10	January	21,907	19,943	22,418	20,586	20,873
	olumn	ٽ				2005	2006	2002	نسد	Year	2003	2004	2005	2006	2007	ن			2004			2007
	Row C	٠.			~	m	4	w			9	۲.	<b>00</b>	6	10			=	17	13	7	5

# <u>UNION GAS LIMITED</u> Calculation of 2009 Average Use Volume Adjustment

Line No.	Particulars	2008 Billing Units (1) (10 <sup>3</sup> m <sup>3</sup> ) (a)	Average Use Volume Adjustment (10 <sup>3</sup> m <sup>3</sup> ) (b)	2009 Billing Units (10³m³) (c)	Change in Volume (2) (%) (d)
	Rate M1				
1	First 100 m <sup>3</sup>	925,696	(4,628)	921,067	1
2	Next 150 m <sup>3</sup>	773,377	(3,867)	769,510	
3	All Over 250 m <sup>3</sup>	1,112,795	(5,564)	1,107,231	
4	Total	2,811,868	(14,059)	2,797,809	-0.5%
	Rate M2				
5	First 1 000 m <sup>3</sup>	76,390	(382)	76,008	1
6	Next 6 000 m <sup>3</sup>	371,307	(1,857)	369,450	
7	Next 13 000 m <sup>3</sup>	305,234	(1,526)	303,708	
8	All over 20 000 m <sup>3</sup>	336,223	(1,681)	334,542	
9	Total	1,089,154	(5,446)	1,083,708	-0.5%
	Rate 01				
10	First 100 m <sup>3</sup>	202,014	(1,616)	200,398	[
11	Next 200 m <sup>3</sup>	282,491	(2,260)	280,231	
12	Next 200 m <sup>3</sup>	135,281	(1,082)	134,199	
13	Next 500 m <sup>3</sup>	128,900	(1,031)	127,869	
14	Over 1 000 m <sup>3</sup>	134,838	(1,079)	133,760	
15	Total	883,524	(7,068)	876,456	-0.8%
	Rate 10				
16	First 1 000 m <sup>3</sup>	23,172	301	23,474	1
17	Next 9 000 m <sup>3</sup>	143,455	1,865	145,320	
18	Next 20 000 m <sup>3</sup>	100,995	1,313	102,308	
19	Next 70 000 m <sup>3</sup>	69,358	902	70,260	
20	Over 100 000 m <sup>3</sup>	40,552	527	41,079	
21	Total	377,532	4,908	382,440	1.3%

# Notes:

- (1) EB-2007-0606, Rate Order, Working Papers, Schedule 4, Column (x)
- (2) EB-2007-0606, Settlement Agreement, Page 13