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November 30, 2006

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File No.: 47088.13

Ontario Energy Board
P.O. Box 2319
27th Floor, 2300 Yonge Street
Toronto, ON M4P 1E4

Attention: Mr. Peter O'Dell,
Assistant Board Secretary

Dear Sir:

Enbridge Gas Distribution Inc. - 2007 Test Year Rate Application
Board File No.: EB-2006-0034 (the "2007 Rate Hearing")

Re: Application for Intervenor Status by CustomerWorks LP

We are counsel for CustomerWorks LP ("CWLP").

Summary

We are writing to apply for intervenor status for CWLP in the 2007 Rate Hearing. Although this application for intervenor status is made after the time limit dictated by the Board for intervenor status application, we ask that the Board grant us intervenor status, and we confirm our intention that the inclusion of CWLP as an intervenor will ensure timely participation of CWLP as required in this proceeding and will not delay the proceedings.

In light of the filing of this request to be an intervenor after the time directed by the Board, we ask that you consider this letter to be a motion for intervenor status as provided for under Rule 23 of the *Ontario Energy Board Rules of Practice*.

Background

As summarized in the decision of the Board in the 2006 Rate Hearing, EB-2005-0001, of February 9, 2006, the applicant Enbridge Gas Distribution Inc. ("EGDI") originally contracted with Enbridge Commercial Services Inc. ("ECSI") in 2000 for customer care services. Effective January 1, 2002, the contract with ECSI was assigned to CWLP, which is a limited partnership between Enbridge Inc. and Kinder Morgan, Inc. (formerly Terasen Inc.). The CIS asset held by ECSI is licensed to CWLP, and CWLP has an agreement with Accenture to deliver services to CWLP's clients.

Matters related to EGDI's customer care costs and the CIS have been the subject of issues before the Board in prior rate hearings, and are included as Issue 7 on the Issues List for the 2007 Rate Hearing.

Scope of Intended Participation

CWLP seeks to intervene in this proceeding to ensure that it has timely notice of requests for information, ensure it can address information request in a timely manner, and can seek to protect its confidential information, as necessary.

CWLP intends to participate to the extent of attending at the hearing for matters related to Issue 7, obtaining written evidence, and the right to cross-examine and to make submissions in the proceedings, if appropriate.

CWLP is not intending to seek an award of costs.

CWLP is not seeking the right to deliver interrogatories.

Yours truly,

A handwritten signature in black ink, appearing to be 'MRS', with a long horizontal flourish extending to the right.

Margaret R. Sims
MRS/mp

cc: Fred D. Cass, counsel for EGDI
Michael Miller, counsel for OEB
All Interested Parties